

Comparison of Assessment Results Between Face-to-face and Online Teaching Modes for the Control Systems Course at the United Arab Emirates University

Addy Wahyudie¹

¹Electrical Engineering Department, United Arab Emirates University, F1 Building, PO Box 15551, Al Ain, UAE

Abstract - This paper studied the comparison between an online learning mode and face-to-face learning mode in the course of Control Systems (ELEC431) at the Department of Electrical Engineering of United Arab Emirates University, UAE. The observation was made from the offerings in Fall 2019 and Fall 2020, which represented the face-to-face and online learning modes, respectively. The assessment results showed that the online learning mode increase the attainment of learning outcomes based on the obtaining grade. The level of satisfaction from student for the course and its instructor was also increase during the online learning mode. It is expected that the face-to-face teaching mode will be offered after the pandemic crisis. However, it is recommended to keep certain aspect of online learning for face-to-face learning mode, such as recorded lecture, online office hour, and online tutorial.

Key Words: Online teaching, Education during pandemic, Control Systems, Assessment, Grade Distribution.

1.INTRODUCTION

During Covid-19 pandemic, many teaching institutions change its teaching mode from traditional face-to-face mode to an online teaching mode [1-4]. This period brings a good change to provide as comparison study between a traditional face-to-face and online learning modes.

This paper compares the attainment of two teaching modes, i.e. face-to-face teaching mode and learning teaching mode, for the course of Control Systems (ELEC431) at the Department of Electrical Engineering, UAE University. The course has been assessment in many different scenarios before, as stated in [5-6]. The similar study can be found in [7-10].

The paper is organized as follows. In the section of course description, we describe the detail of the course. We present and discuss the results in the section of Result and Discussion. Finally, we give the conclusion in the section of Conclusion.

2. COURSE DESCRIPTION

This study was conducted to compare outcome the assessment results for two different teaching mode, i.e., face-to-face and online learning. The course is conducted in every

Fall semester. It is usually divided into sections, which are sections 01 and 51. The following is the detail of the course

2.1 Sample Space

We analyze the course in the last two offerings. Therefore, four sections were observed. Table 1 presents the number of the students for the four sections and the type of teaching modes.

Academic Year (Section)	Number of students	Teaching Modes
Fall 2019 (01)	37	Face-to-face
Fall 2019 (51)	36	Face-to-face
Fall 2020 (01)	57	Online
Fall 2020 (51)	32	Online

Table -1: Number in each sampled offering

2.2 Course Description

The course catalogue for ELEC 431 can be found in UAE-U website, as the following: Control systems in the real world, feedback concept, modeling of electromechanical systems, block diagrams, steady-state error analysis, stability analysis, time-domain analysis of control systems, root-locus, frequency domain analysis of control systems, control systems design in the frequency domain (phase lead and phase lag compensation, Nyquist and Nichols charts), and proportional-integral-derivative (PID) control.

2.3 Course Learning Outcome (CLO) and Program Learning Outcome (PLO)

The CLOs are composed based on the course catalogue. The CLO have designed appropriately and gone through many necessary revisions to meet the ABET program-learning outcome (PLO) as follows:

- 1. Derive mathematical model of systems [a,e].
- 2. Analyze time response of the first order systems, second order systems, and higher order systems [c, e].
- 3. Simplify multiple subsystems [e].
- 4. Evaluate the stability of the closed-loop systems [c,e].
- 5. Evaluate steady-state error of systems [c,e].
- 6. Analyze systems using frequency techniques [a,c].
- 7. Design controller for systems [c,d,g].

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The program-learning outcomes (PLOs) for the department of Electrical Engineering are stated as the following:

(a) Ability to apply knowledge of mathematics, statistics, science and engineering principles. The mathematics knowledge includes linear algebra, vector algebra, partial differential equations, complex analysis, and probability.

(b) Ability to design and conduct experiments safety, as well as to analyze and interpret data.

(c) Ability to design electrical components, systems or process to meet desired specifications and imposed constraints such as economic, environmental, social, political, ethical, health and safety, manufacturability, and sustainability.

(d) Ability to work in teams including multidisciplinary teams.

(e) Ability to identify, formulate and solve problems encountered in the practice of electrical engineering.

(f) Understanding of professional and ethical responsibility.

(g) Ability to communicate effectively orally and in writing. (h) Ability to understand the impact of engineering solutions in a global and societal context.

(i) Recognition of the need for, and ability to engage in lifelong learning.

(j) Knowledge of contemporary issues.

(k) Ability to use the techniques, skills, and modern engineering tools necessary for electrical engineering practice.

2.4 Tentative Schedule and Detail of the course Content

The tentative weekly schedule to accomplish the course content is depicted in Table 2.

Table -2: Tentative Weekly Schedule

Week	Session content	Assignments
Week 1	Topic: Introduction to control systems Content: History of control systems; systems configuration; Analysis & design objectives.	-
Week 2	Topic:Modelinginfrequency domainImage: Content:Content:Content:Laplacetransform;Transferfunction;Transfer functionfor electrical & mechanicalsystems.	HW 1
Week 3	Topic: Modeling in time- domainContent:State-spacerepresentation; Converting state-spacetotransfer function and vice-versa.	HW 2 & Quiz 1

Week 4	Topic: Time response Content : Poles, zeros, and system response of first	Quiz 2
	order system.	
	Topic: Time response	
	Content: System response	
Week	of second order systems.	
5	Higher order systems:	HW 3
5	System response with	
	zoros	
	Zelos.	
Wool	Contont: Douth Hurwitz	
week	Content: Routh-Hurwitz	Quiz 3 and HW 4
6	criterion; Routh-Hurwitz	-
	criterion for special cases.	
	Topic: Reduction of	
Week	multiple subsystems	Quiz A
7	Content: Block diagram	Quiz 4
	reduction.	
Week	Topic: -	T
8	Content: -	Test 1 & Midterm
	Topic: Reduction of	
Week	multiple subsystems	
9	Content: Block diagram	HW 5
,	reduction (Cont.)	
	Tonic: Steady-state error	
	Content: Steady state error	
Maal	for white (non-white	
vveek	for unity/non-unity	HW 6 & Quiz 5
10	feedback systems; Static	-
	error constant and system's	
	type.	
	Topic: Frequency	
	1 1 5	
Week	response techniques	HW 7 & Ouiz 6
Week 11	response techniques Content: Bode plot and	HW 7 & Quiz 6
Week 11	response techniques Content: Bode plot and Nyquist diagram.	HW 7 & Quiz 6
Week 11	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via	HW 7 & Quiz 6
Week 11 Week	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus	HW 7 & Quiz 6
Week 11 Week 12	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of	HW 7 & Quiz 6 HW 8 & Quiz 7
Week 11 Week 12	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of PID; Ideal PI design.	HW 7 & Quiz 6 HW 8 & Quiz 7
Week 11 Week 12	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of PID; Ideal PI design. Topic: PID and design via	HW 7 & Quiz 6 HW 8 & Quiz 7
Week 11 Week 12 Week	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of PID; Ideal PI design. Topic: PID and design via root locus	HW 7 & Quiz 6 HW 8 & Quiz 7 HW 9 & Quiz 8
Week 11 Week 12 Week 13	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of PID; Ideal PI design. Topic: PID and design via root locus Content: Ideal PD design	HW 7 & Quiz 6 HW 8 & Quiz 7 HW 9 & Quiz 8
Week 11 Week 12 Week 13	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of PID; Ideal PI design. Topic: PID and design via root locus Content: Ideal PD design. Topic: PID and design via	HW 7 & Quiz 6 HW 8 & Quiz 7 HW 9 & Quiz 8
Week 11 Week 12 Week 13	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of PID; Ideal PI design. Topic: PID and design via root locus Content: Ideal PD design. Topic: PID and design via root locus	HW 7 & Quiz 6 HW 8 & Quiz 7 HW 9 & Quiz 8
Week 11 Week 12 Week 13 Week	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of PID; Ideal PI design. Topic: PID and design via root locus Content: Ideal PD design. Topic: PID and design via root locus Content: Lead and Lea	HW 7 & Quiz 6 HW 8 & Quiz 7 HW 9 & Quiz 8 Quiz 9
Week 11 Week 12 Week 13 Week 14	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of PID; Ideal PI design. Topic: PID and design via root locus Content: Ideal PD design. Topic: PID and design via root locus Content: Lead and Lag	HW 7 & Quiz 6 HW 8 & Quiz 7 HW 9 & Quiz 8 Quiz 9
Week 11 Week 12 Week 13 Week 14	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of PID; Ideal PI design. Topic: PID and design via root locus Content: Ideal PD design. Topic: PID and design via root locus Content: Lead and Lag compensators.	HW 7 & Quiz 6 HW 8 & Quiz 7 HW 9 & Quiz 8 Quiz 9
Week 11 Week 12 Week 13 Week	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of PID; Ideal PI design. Topic: PID and design via root locus Content: Ideal PD design. Topic: PID and design via root locus Content: Lead and Lag compensators. Topic: Project	HW 7 & Quiz 6 HW 8 & Quiz 7 HW 9 & Quiz 8 Quiz 9 Test 2 &
Week 11 Week 12 Week 13 Week 14 Week 15	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of PID; Ideal PI design. Topic: PID and design via root locus Content: Ideal PD design. Topic: PID and design via root locus Content: Lead and Lag compensators. Topic: Project Content: -	HW 7 & Quiz 6 HW 8 & Quiz 7 HW 9 & Quiz 8 Quiz 9 Test 2 & Presentation
Week 11 Week 12 Week 13 Week 14 Week 15 Week	response techniques Content: Bode plot and Nyquist diagram. Topic: PID and design via root locus Content: The concept of PID; Ideal PI design. Topic: PID and design via root locus Content: Ideal PD design. Topic: PID and design via root locus Content: Lead and Lag compensators. Topic: Project Content: - Topic: Review	HW 7 & Quiz 6 HW 8 & Quiz 7 HW 9 & Quiz 8 Quiz 9 Test 2 & Presentation

2.5 Assessment Tools

The CLOs were measured quantitatively based on students' performances in the course through the designed assessment tools. These assessment tools are shown in Table 3

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Activities contribution	%
to grades	Contribution
Weekly Homework	5%
Quizzes	5%
Project	10%
Test 1 (before midterm)	10%
Test 2 (after midterm)	10%
Midterm exam	25%
Final exam	35%

Table -3: Assessment tools and its percentage contribution

The weights in the Table 3 are appropriate and proportional to the time student get for the preparation and the level of difficulty. The final exam and midterm exam have the highest weights of 35% and 25%, respectively. They are comprehensive exams and cover complete course material through during semester. In this course, we divide the covering material for the midterm (and its Test 1) and final exams (and its Test 2) for reducing the load for the students. The material for the midterm is covering the CLO #1 to CLO #3. These CLOs will not be assessed again the final exam.

2.6 Face-face Teaching Mode

The face-to-face teaching mode is a traditional teaching mode for the course before the pandemic. It is conducted in a classroom and equipped with the smart classroom technology. The final examinations were conducted under surveillance of two proctors.

2.5 Online Teaching Mode

The online teaching mode was conducted using the Blackboard system. The classes are held using The Blackboard collaborative ultra. All lectures were recorded so that the student can easily access the previous lectures. The assessments are conducted in the Blackboard system. The assessments equipped with the Respondus (a proctoring system) and Lockdown browser to avoid cheating. The Respondus system requires face and ID identification. It raise a flag if it identified suspicious movement. The Lockdown browser locks the students' browser during the assessments.

3. Results and Discussions

The results of the learning processed is evaluate by observing the grade attainment in the offering. UAE-U adopts the grading system as depicted in Table 4. There are 12 letters of grade and it is ranging from A (excellent) to F (fail). To simplify the analysis for analyzing, the grades are grouped into 5 only, i.e., A, B, C, D, and F. In this group, the grade of A and A- are simply define as A, and it is applied for the other grade.

Table -4: The grading system

Grade	Point obtain
А	90-100
A-	87-89
B+	84-86
В	80-83
B-	77-79
C+	74-76
С	70-73
C-	67-69
D+	64-66
D	60-63
F	0-59

The results of the two years offering are presented in Table 5. From the table, there was clear improvement of student's performance. In the year where the online learning was held (2021), there number of students whose has grade C and above was increasing. There is no fail student in Fall 2021.

Aside from assessment for the attainment course to its obtaining grades, the questioner was conducted to study the student opinions regarding the course and its instructor in each offering. There are two tolls for this purpose, which are the course comparative analysis and instructor comparative analysis. The students fill the questioners before they take the final exams. The result of the questioners is depicted in Table 5 and 6 for Fall 2019 and Fall 2020. The score is based on the range of 1 (very unsatisfied) to 5 (excellent). In overall, the students have a positive feedback regarding the course and its instructor. However, the average of result in the online mode was higher compare to face-to-face teaching mode.

There are possibility reasons why the online teaching mode has a higher attainment compare to the face-to-face mode. The recording feature in teaching mode was really helpful, the student can easily revise their knowledge by referring to the recording. The office hour and additional tutorial can be easily established using an online meeting tool. The instructor did not get effected or distracted by the size of the class since it is online.

Table -5:	Grade	distributio	n
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Academic Year	Grade obtained: number of student
(Section)	(percentage)
Fall 2019 (01)	A:13 (35%), B:14 (38%), C:4 (11%),
	D:2 (5%), F:4 (10%)
Fall 2019 (51)	A:11 (31%), B:11 (31%), C:8 (22%),
	D: 5 (14%), F: 1 (3%)
Fall 2020	A:24 (33%), B:25 (34%), C:12(16%),
	D:7 (10%), F:5 (7%)
Fall 2020 (01)	A:16 (28%), B:26 (46%), C:13(23%),
	D:2 (3%), F:0 (0%)
Fall 2020 (51)	A:19 (59%), B:9 (28%), C: 3 (9%),
	D:1 (3%), F:0 (0%)
Fall 2021	A:35 (40%), B:35 (40%), C:15 (17%),
	D:3 (3%), F:0 (0%)



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Table -6: The students' survey for the instructorcomparative analysis

	Fall 2019		Fall 2020		
Ownetien	Section	Section 51	Section 01	Section 51	
Question	01	(Mean)	(Mean)	(Mean)	
	(Mean)	. ,	. ,	. ,	
The instructor was					
always well prepared for	4 4 6	4 6 4	4 50	5.00	
classes	1.10	1.01	1.50	5.00	
The instructor made					
affective use of the class	4.54	4.55	4.61	5.00	
time	4.54	4.55	4.01	3.00	
The instruction					
The Instructor	4.62	1.64	4.50	F 00	
communicated the	4.62	4.64	4.50	5.00	
course outcomes					
The course outcomes	4.54	4.45	4.61	5.00	
were achieved	_	-	-		
Various teaching					
methods were effectively	4.38	4.55	4.39	4.43	
implemented					
Students were					
encouraged to ask					
questions, participate	4.54	4.73	4.56	5.00	
and raise interest in the					
course subject					
Students were					
encouraged for	4.00			= 00	
independent and critical	4.23	4.55	4.67	5.00	
thinking					
The instructor provided					
clear and constructive					
feedback on assessment	4.38	4.55	4.33	5.00	
tasks					
The instructor was					
available during the	4 4 6	4 5 5	4 33	4 57	
office hours	1.10	1.55	1.55	1.57	
Different methods were					
used to evaluate the					
students' performance	4 77	473	4 33	5.00	
(assignments quizzes	4.77	4.75	4.55	5.00	
projects evans etc.)					
The instructor evel-					
atudanta fairly	4.46	4.36	4.56	5.00	
The instructor treated	4.69	4.73	4.50	4.86	
students with respect					
The instructor delivered					
this course with high	4.46	4.55	4.50	4.86	
standards					
Overall mean	4.50	4.58	4.50	4.90	
Yearly mean	an 4.54		4.70		

Table -7: The students'	survey for the course comparative
	analysis

	Fall 2019		Fall 2020	
Ouestion	Section	Section	Section	Section
C	01	51	01	51
	(Mean)	(Mean)	(Mean)	(Mean)
The course material was effectively organized	4.46	4.55	4.50	4.71
The course activities and assignments were helpful in learning	4.31	4.64	4.33	4.71
The course workload was acceptable	4.00	4.73	4.56	4.86
The course content addressed real-life experiences	4.38	4.45	4.39	5.00
The course helped me to improve my thinking skills	4.31	4.45	4.56	5.00
The course added to my knowledge	4.38	4.73	4.56	5.00

Overall, the course was of high quality	4.54	4.55	3.39	5.00
Overall mean	4.34	4.58	4.47	4.90
Yearly mean	4.	46	4.	70

4. CONCLUSIONS AND RECOMMEDATIONS

From comparing the results of the two teaching modes, the online learning has resulted a more satisfying result compare to the face-to-face learning mode. UAE-U would resume the face-to-face learning mode in Fall 2021. It would be recommended to keep certain aspect of the online learning mode in face-to-face learning mode, such as recorded lecture and online office hours. It is expected that the combine features of these teaching mode will give a maximum attainment of course learning outcomes.

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