

# A Comparative Study on Online Transaction Fraud Detection by using Machine Learning and Python

Virjanand<sup>1</sup>, Rajkishan Bharti<sup>2</sup>, Shubham Chauhan<sup>3</sup>, Suraj Pratap Singh<sup>4</sup>

Department of Computer Science & Engineering, Institute of Technology & Management, Gida, Gorakhpur, U.P

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**Abstract** - The issue of transaction fraud could be a major source of concern. Because online transactions are becoming more widespread, the prevalence of online transaction fraud is increasing, which has a detrimental influence on the financial industry. Using a real user's MasterCard details, this fraud detection system can restrict and hinder an attacker's transaction. This solution was intended to solve these problems by allowing customers to make transactions that exceed their existing transaction limit. To detect fraudulent user behavior, we collect the necessary information upon registration. Every fraud detection system (FDS) at a bank that issues credit cards to cardholders is usually blind to the fine print of a transaction. BLA is being used to tackle this issue (Behavior and site Analysis).

Every pending transaction is sent to the FDS for approval. To determine whether or whether the transaction is genuine, FDS receives the cardboard information as well as the transaction value.

The FDS has no knowledge of the technology purchased in that transaction. The bank will refuse the transaction if FDS determines it is fraudulent. If an odd pattern is identified, the system must be re-verified using the users' spending habits and geographic location.

The technology detects unusual patterns within the payment method based on the users previous Information. After three failed attempts, the system Will block the user. In the current electronic transaction era, fraud detection in online transactions is critical. Improving the consistency and stability of the fraud detection model is extremely difficult because customer transaction patterns and offenders' fraud conduct are always changing. We'll look at how a deep neural network's loss function affects the acquisition of deep feature representations of valid and fraudulent transactions in this research. As technology improved, individuals all over the world began to rely more and more on online transactions to get by in their daily lives, opening up a plethora of opportunities for fraudsters to utilize these cards in immoral ways. According to the Nilsson study, global losses are anticipated to reach \$35 billion by 2020. In order to confirm for the safety of those MasterCard users, the MasterCard business should create a programmer that protects them from any threats they may encounter. As a result, we use Kegel's IEEE-CIS Fraud Detection dataset to show our method for predicting whether transactions are genuine or fraudulent.

**Keyword** - Fraud detection, fully connected neural networks, online transactions, long bidirectional gated repeating unit and long bidirectional memory (Belts), KNN, NB, SVM, and so on.

## 1. INTRODUCTION

Due to the increasing rise of e-commerce, online shopping and transactions have become more popular Each day. Credit cards are accepted as payment. The quantity of individuals who use credit cards is growing each day. There are about 430 million credit and open-end credit users in Europe, in keeping with reports. Because the number of individuals who use credit and debit cards grows, so does the quantity of individuals.

Who use them fraudulently? Credit cards are divided into two categories.

1. Physical Card
2. Virtual Card

When making a payment with a physical card, the user must show the cardboard. During this case, if a fraudulent user wants to access his or her card, all he should do is steal it. So as to use a virtual card, the fraudulent user must have access to MasterCard credentials like CVV number, secure code, and card number. As a result, a secure payment gateway is required to spot the user and ensure whether or not the user is legitimate. Behavior and site Analysis is that the only and relevant technique for detecting fraud (BLA).

For an extended time, online transaction fraudsters and detectors have played a posh role. Transaction fraud is more widespread than it's ever been, especially within the Internet age, and it causes significant financial losses. The Nilsson study delved deep into the world scenario of internet transaction fraud. Online transaction fraud cost the economy \$21 billion in 2015, \$24 billion in 2016, and nearly \$27 billion in 2017. The world rate of online transaction fraud is predicted to rise year after year, reaching \$31.67 billion in 2020. Banks and financial Service providers is also forced to implement an automatic online fraud detection system to detect. And monitor online transactions as a result. By isolating aberrant activity patterns from a large number of transactional records, fraud detection systems are able to detect and track incoming transactions. Machine learning has been shown to be quite good at detecting these patterns. An enormous quantity of transaction records, on the opposite hand, may well be accustomed train a high-performing fraud classifier. Despite the actual fact that supervised learning has proven to be a highly successful method for detecting fraudulent transactions, transactional fraud analysis technology will still advance. Small adjustments might help an organization save lots of cash. There are certain problems within the unique technique of unsupervised and controlled online fraud detection.

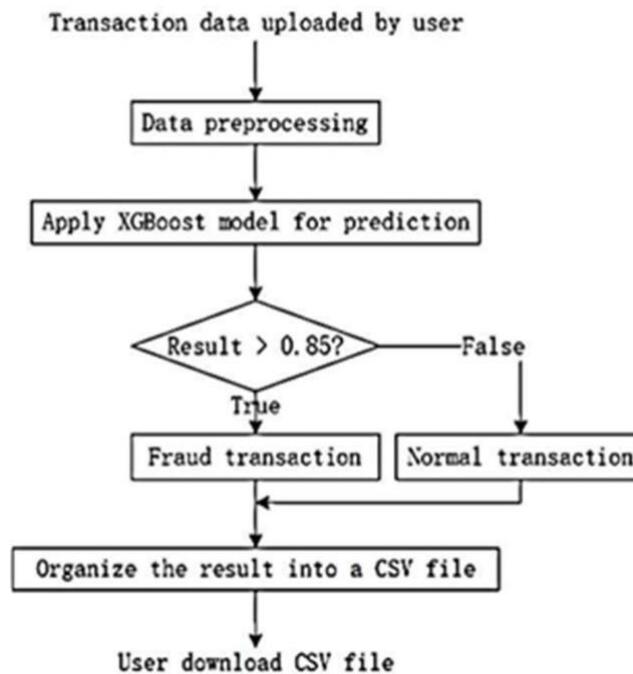


Figure no.1 System Flow Char

The technique of employing big data analytical tools to spot previously unknown, meaningful patterns and relationships in large data sets is understood as information mining. These gadgets include mathematical calculations, factual models, and machine learning algorithms (for example, Neural Networks or Decision Trees).

As a result, the event of an internet transaction fraud detection model has become increasingly significant in recent years, whether within the academic, association, or business networks. Proposed or present models are frequently insights-driven or AI-based, with the potential good thing about not putting counterfeit suspicions on the knowledge variables.

## 2. LITERATURE REVIEW

A strategy for detecting suspicious transactions was developed by S. Name and M. Shagari [1]. They've introduced a transaction-based similarity metric that gives recent transactions more weight. They first employed a random forest method for early detection, then later applied a minimum risk model to detect payment fraud involving expenses. According to the experimental results, which were conducted using a genuine dataset from a bank, recent cardholder transactions had a larger impact on determining whether a transaction is fraudulent or not.

The performance measures for fraud detection were presented by A.D. Pezzoli et al. [2]. They've proposed a learning method that accounts for class imbalance and verification latency. They emphasized the need of using feedback to train the classifier. Using a large dataset comprising millions of credit card transactions, they highlighted the impact of class imbalance and idea drift.

Habit representation is inefficient using the proposed Mark off process structures [3-6]. During this research, we suggest using BP's abstract Graph (LGBP) as a command-based paradigm to capture the logical link between transaction record features. We'll generate a route dependent conversion Probability from one attribute to the next using LGBP transactions and user information. Simultaneously, we create a diversity coefficient based on knowledge entropy to assess the diversity of a User's transaction behavior. The timing characteristics of a user's transactions are also recorded using a transition probability matrix. As a result, we'll create a BP that anyone can use to determine whether an item is acceptable. The transaction that has been received is correct. Our research shows that our strategy outperforms three other methods on a real-world data.

To begin, we propose framing the problem of fraud Detection using a business associate [7], which precisely specifies the operational parameters of FDSs that analyses massive streams of online transactions on a daily basis. We'll show you how to spot fraud using the most reliable performance indicators. Second, we create and test an entirely new problem-solving teaching technique. Third, we explain how class influences imbalance and concept swing in our research using roughly 75 million transactions in real-world outcomes accepted during a three-year period.

Credit cards are widely used as a vital means of payment in today's world. Credit cards were used for a variety of purposes, including gaining credit, receiving a loan, making rapid payments, and using a credit card. There are several contentious concerns addressed, not only in terms of the amount of credit entering the country's economy, but also in terms of the number of transactions that result in payment default and the number of MasterCard fraud cases documented, both of which put the economy at risk

## 3. PROBLEM STATEMENT

When it involves fraud detection, this system only detects the fraud after it's occurred. Existing system stores an unlimited quantity of information. When a customer notices an inconsistency during a transaction, he or she files a complaint, and therefore the fraud detection system kicks in. It tries to detect whether or not fraud has occurred before moving on to tracking the situation of the scam and then on. Within the event of the prevailing system, but there's no guarantee of fraud recovery or client satisfaction.

## 4. PROPOSED MODEL

The goal of the proposed system is to form an internet site that may restrict and prohibit transactions performed by attackers using authentic user information. The system has been designed for transactions that exceed this transaction limit of the patron. As far as we will tell, the present method detects fraud after it's occurred, i.e. supported customer complaints. Before a transaction is completed, the suggested system attempts to detect fraudulent activity.

We collect required information during registration within the proposed system, which is effective in detecting fraudulent user behavior.

- I provide a Behavior and placement Analysis (BLA) within the recommended system.
- Which doesn't require fraud signatures but can detect fraud by staring at a cardholder's spending patterns.
- A BLA's model is employed to process card transactions.
- Any Fraud Detection System (FDS) that's in situ at the bank that issues credit cards to cardholders is often unaware of the specifics of the things purchased in individual transactions.
- As a result, I feel BLA is a wonderful solution for

Resolving this issue.

- Another significant good thing about the BLA-based method could be a significant reduction within the number of false positive transactions identified as malicious by an FDS despite being genuine.
- A master card issuing bank has an FDS. Every incoming transaction is shipped to the FDS for approval.
- FDS receives the cardholder information also because the purchase amount to see whether the transaction is legitimate.
- The FDS has no knowledge of the products purchased in this transaction.
- It looks for any anomalies within the transaction supported the cardholder's spending history, shipping address, and billing address, among other factors.
- If the FDS determines that the transaction is fraudulent, it raises an alarm, and also the transaction is declined by the issuing bank.

User behavior and placement scanning are utilized by the MasterCard fraud detection features to appear for anomalous patterns. To authenticate his identification, these patterns contain user characteristics like spending patterns and usual user geographic areas. The system must be re-verified if any odd patterns are discovered.

The system examines the information from the user's MasterCard for a range of features. User country and typical spending practices are samples of these features. The technology discovers anomalous trends within the Payment method supported that user's previous data. As a result, the system may now ask the user to re-Login or potentially block the user if he or she makes quite three invalid attempts.

Furthermore, thanks to the accelerated spread of emerging technology all told sectors, most enterprises and organizations are moving their activities to online platforms. Thus, internet transactions necessitate the employment of online transaction so as to access facilities and complete transactions in such a timely and effective fashion that using cash payment are complicated and time-consuming. Online payments excluding, on the opposite hand, vulnerable cyber criminals who engage in online transaction theft. Fraudsters commit fraud by obtaining unauthorized entry to online transaction records, leading to financial damages for the business and customer moreover as a function of the threats posed by illegal operations, the demand for online transaction fraud detection systems has increased. The researchers try to develop fraud detection technologies that uses deep learning, data processing and machine learning techniques to see whether the net transactions are real or fake supported the transaction databases. However, the detection of online transaction fraud is getting more and tougher as illegal payments becomes closer to legitimate ones.

Figure.2 shows two facets of the fraudulent transaction Perception model described in our model: For achieving distinct and discriminative interpretations, DNN model

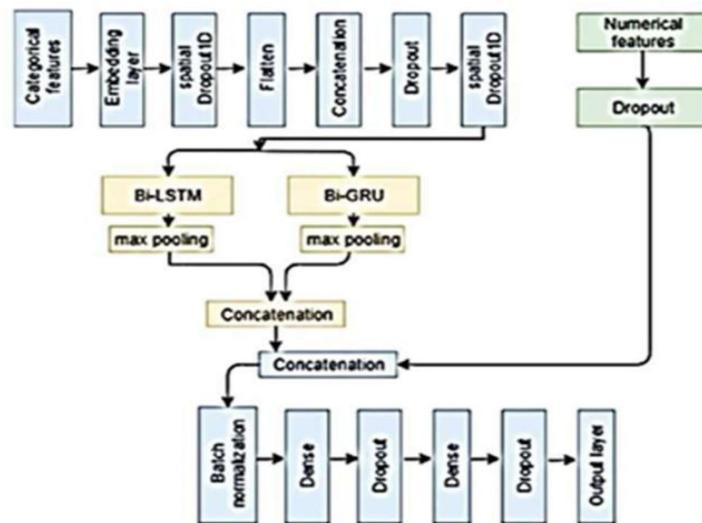


Figure no. 2 Fraud Detections Model

Layers like CNN for instance are used, and for the aim of supervising training of the model, a totally central loss layer. By improving loss function, the aim of this text is to boost the efficiency of these studied deep features moreover because the efficiency of fraudulent transactional perception. The educational of deep convolutional neural network that maps the particular feature vectors of transactions into a deep feature vector is supervised by the loss functionality. The target is to stay the transactions with the identical class as approximate as possible while keeping the transactions of assorted different classes as far as possible. To try and do the identical, we devised an FCL that comes with the 2 types of loss: ACL is employed to cope with transaction interpretability through classes, while DCL is employed to address transaction symmetry inside the identical class. The strategy of developing a web transaction fraud identification model is depicted.

**E-R Diagram**

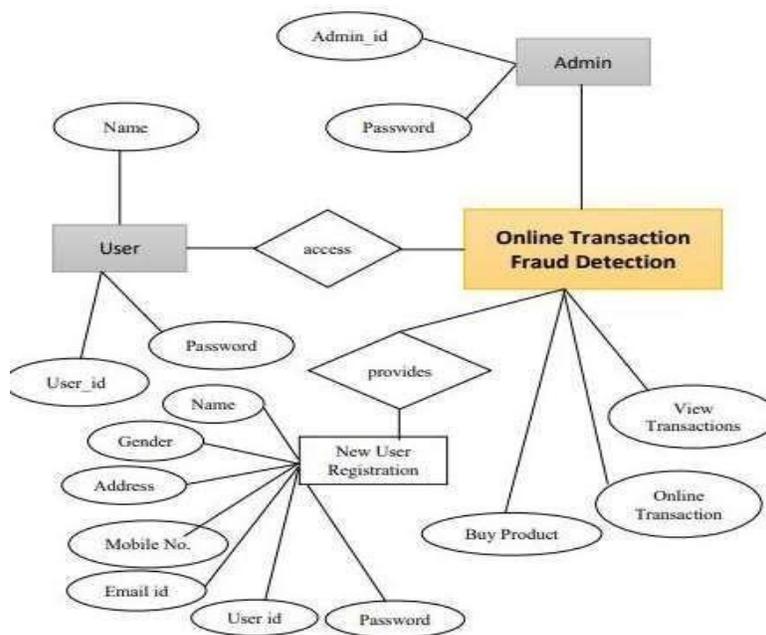


Figure no. 3 E-R Diagram of the Model

## 5. RESULT AND ANALYSIS

We are unable to simulate real-time data thanks to security and privacy concerns, as this information isn't provided by any Card issuing banks. As a result, for our suggested approach, a random collection of a user's total 20 transactions is chosen. Every transaction is assigned to a purchased category and a price range, which could be High, Medium, or Low. After learning from the primary ten transactions, the detection system will work. The Fraud Detection will begin detecting fraud on every incoming transaction after the tenth transaction. The subsequent may be a list of random data entered while making an acquisition on the system's online shopping module, together with the acquisition category and transaction amount. This information is retrieved from SQL database tables.

## 6. CONCLUSION

This paper discusses various strategies for detecting fraud in online transactions. It provides an overview of many research papers in the subject of online transaction fraud detection that may be used to successfully address challenges that arise in the detection and prevention of fraud. In future research, machine learning algorithms will be utilized in conjunction with various input and output variables to detect fraud in online transactions.

During this article, the findings in the Card field are evaluated. During this study, the various kinds of fraud, including debtor fraud, imitation fraud, theft fraud, application fraud, and behavioral fraud, were investigated as well as the strategies for identifying them. Such assessments include pair-wise matching, decision trees, clustering approaches, neural networks, and genetic algorithms. From a moral sense, banks and MasterCard companies should make every effort to uncover all instances of fraud. However, because an inexperienced fraudster is unlikely to control on the same scale as a skilled fraudster, the bank's detection costs may be prohibitive. The bank would then be forced to make a moral decision. Should they try to catch such fraudsters, or should they stick to the rules? To protect their shareholders' interests and avoid uneconomic costs? The next step in this study programmer will be the construction of a "suspect" scorecard on a real data set, as well as its evaluation. The main objectives will be to create scoring models to anticipate fraudulent behavior, taking into account the numerous sectors of behavior associated with the various types of credit card fraud discussed in this study, as well as to examine the ethical implications.

For identifying online transaction fraud, a Deep Representation of Learning Model is developed, with the benefit of producing strong and stable results. On the Fake Detection datasets, we used a computer machine and deep learning function to determine whether an online digital transaction is authentic or fraudulent, and we created our own online transaction. Model for detecting fraud. Researchers looked explored under sampling, oversampling, and SMOTE to work with very unbalanced datasets. The model's efficiency is assessed using a set of measuring criteria. The higher the area under the curve was achieved by strong polling up sampling and down sampling techniques, which were 80 percent and 81 percent respectively, according to the results of machine learning classifiers. Machine learning classification approaches, on the other hand, performed poorly versus our model, with a success rate of 91.37 percent.

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## BIOGRAPHIES

**VIRJANAND**

virja1110nand@gmail.com

**RAJKISHAN BHARTI**

rajkishanaray@gmail.com

**SHUBHAM CHAUHAN**

Chauhan.2002.shubham@gmail.com

**SURAJ PRATAP SINGH**

kiritibabu4305@gmail.com