

# Human Computer Interaction

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**Abstract:** The concept of human-computer interaction was made possible by developments in computer technology. The main goal of applied research in human-computer interaction is to dispel erroneous beliefs about how people behave and how they engage with technology. The mental model in human-computer interaction is the main topic of this essay. This review paper will take several different approaches, the first of which will be to highlight current methodologies, findings, and trends in human-computer interaction. The second way will be to look for research that was developed in the past but is currently lagging behind.

**Key words:** human computer interaction, emotional intelligence, goals of HCI, Human factors, information systems

## 1. Introduction:

Nowadays, the expansion of computing is rapidly increasing. And also use of computers for the human is essential in various tasks. HCI (human-computer interaction) is the study of the interaction of individuals

## 2. Human-Computer Interaction: Definition, Terminology:

The term Human-Computer Interaction/Interfacing (HCI), also known as Man-Machine Interaction or Man-Machine Interfacing, was automatically represented by the development of the computer or, more generally, the machine itself. The reason, in fact, is clear: most sophisticated machines are worthless unless they'll be used properly by men. This basic argument simply presents the most terms that ought to be considered within the design of HCI: functionality and value [1]. Why a system is really designed can ultimately be defined by what the system can do i.e. how the functions of a system can help towards the achievement of the aim of the system. The range of actions or services that a system offers its users defines its functionality. However, the worth of functionality is visible only it becomes possible to be efficiently utilized by the user [2]. Usability of a system with a particular

with computers and also their behavior i.e. how people interact with computers, to what range computers are developed for successful interaction with masses or and also what are the items which aren't developed for successful interaction with mortals. HCI includes three parts as its name says: the human (the user), the interaction machine itself (the computer), and also the methods (ways) they work together. So this is all about the link between a computer and an individual, and their common understandings. And doing work by humans is finished easily by using the software (created using technology). Subsequently, people/humans would like to use that software to add an efficient way. And other people also would be able to use that software (which was developed using any technology). Human-computer interaction, in this, basically studied the way to interact with the computer/machines, what are the possible ways for interaction with the computer. And also find what other ways are developed, So people can interact with computers successfully. Within the growth of the sector of human-computer interaction isn't specializing in only the way to improve the quality of interaction.

functionality is that the range and degree by which the system are often used efficiently and adequately to accomplish certain goals sure enough users. The particular effectiveness of a system is achieved when there's a correct balance between the functionality and usefulness of a system [3]. Having these concepts in mind and considering that the terms' computer, machine and system are typically used interchangeably during this context, HCI could be a design that ought to produce a fit between the user, the machine and therefore the required services to realize a particular performance both in quality and optimally of the services [4]. Determining what makes a particular HCI design good is usually subjective and context dependent. For instance, an aircraft part designing tool should provide high precision seeable and style of the parts while a graphics editing software might not need such a precision. The available technology could also affect how differing types of HCI are designed for the identical purpose. One example is using commands, menus, graphical user

interfaces (GUI), or computer game to access functionalities of any given computer. Within the next section, a more detailed overview of existing methods and devices want to interact with computers and therefore the recent advances within the field is presented.

### 3.Literature Review

There are two main types of human-computer interaction. Very effective information processors (human and computer) trying to communicate with one another over a limited bandwidth, a great degree of constraint. Human-Computer (ACM SIGCHI, 1996) defines interaction (HCI) as a discipline involved with the examination, assessment, and putting into place computing systems for anyone to use with an examination of the key phenomena that surround them. According to its definition, HCI is the fusion of several academic fields, including engineering, behavioral science, and others. Because of this, it's rather unclear whether HCI is a science, a design science, or a field of engineering. According to Newell & Card (1985), HCI is a discipline that offers engineering-style theories and tools for designers. HCI is restrained by approximation. Carroll and Campbell defined HCI as a design science in 1989. They created a craft-based methodology and new research techniques to evaluate current systems in the context of their intended and task-based uses, then used the findings to inform designers for the next generation of systems.

According to Preece (1994), human-computer interaction (HCI) is the field of planning, analyzing, and putting in place interactive computer systems for people, additionally, research on significant phenomena related to this discipline (Preece, 1994). Due to the entire human-computer investigations on the interactions between people and machines combination, it incorporates evidence from both the mechanical and human sides. According to Dix (1998), HCI involves the preparation, execution, and assessment of interactive systems concerning the work and environment of the user work. Fundamentally, human-computer interaction consists of interfaces that connect machines and people. HCI is unique from ergonomics or human factors in certain aspects. HCI primarily from the viewpoint of the user and working in particular with computers. HCI additionally emphasizes the implementation strategies for hardware and software for the creation of efficient human-computer interaction. Analyzing the combination of audio and visual data plays a crucial part in comprehending communication when it comes to human interaction. Human-Computer Interaction's main objective is to enhance the way users and computers interact. It increases the functionality and

responsiveness of computers user desires. the emergence of human-computer interaction enhances some device design objectives. Five Crucial Objects are:

Safety

Utility

Effectiveness

Efficiency

Usability

## 4. RESEARCH ON INTERACTION BETWEEN HUMANS & DEVICES

### 4.1 The study of technology that aids in learning

The efficiency of input is crucial for supporting learning devices. Most of the time, educational aids are used for real-time gathering or acquisition of lecture notes. Interaction styles refer to the various forms of communication between people and machines. Various systems are typical are used in diverse ways of interacting. But some interactions. There are styles, and they are each examined individually.

### 4.2 Command line language

That is one common way that people and computers interact. Here, the computer will accept some sensible commands that are typed. Typically, a user can only enter one command at a time, which makes data entry exceedingly slow. A specific application processes or executes the user's subsequent inputs and provides feedback. Although it has many benefits, engagement is reduced to dialogue since people are more dynamic and have heavier workloads than computers. Command line languages are challenging to utilize in real-time contexts because of their poor visibility. Because it can be used in real-time, error-correcting mechanisms are particularly significant. But these command-line languages severely lack this feature.

### 4.3 Menus:

As the name implies, the menu interface takes its name directly from the selection of dishes or food items available in a restaurant or food stand. In a similar approach, a menu interface provides the user with an onscreen static list of pre-defined options. A group of options presented on the screen, where selecting and implementing one or more from the options changes how the interface is currently

configured (Preece, 1994). There are four courageous menu categories:

Contextual menus, pull-down menus, pop-up menus, hierarchical menus

#### 4.4 Graphical and direct manipulation

Using graphical representations of data or information requires direct manipulations.

#### 4.5 Form fill-in, Question and answer and Function keys

Question and answer fields, and form filling are not appropriate for use in academic assistance technology. These three interactional modalities are entirely focused on a predetermined flow. However, it now needs a dynamic input flow and collects input data in a real-time setting.

#### 4.6 Natural language

Human languages, including regional languages, are the focus of natural language processing (NLP). It belongs to the branch of computer science known as Human-Computer Interaction.

When compared to other forms of contact, the use of natural language processing is crucial. Here, we focused on natural language interfaces, a category of the interface that enables users to enter data using their native tongue. In this kind of interface, interaction is made simpler.

#### 5.0 Future scope

The study of HCI encompasses a wide range of topics nowadays, including user-centered design, user interface design, and user experience design. User interfaces are projected to become more widespread and customizable in the future, not just on screens but also in daily life.

#### 6.0 Conclusion:

In the research mentioned above, interaction styles and other technological issues are examined along with the benefits and downsides of each. Human-computer interaction literature is also analyzed.

We also looked among the already existing interaction styles for more effective ones. In terms of interaction, we discovered that a dome "fits" best between a human and a machine.

Several disputes need to be taken into account when building moral, affective, and user-friendly interfaces. This study points to some theoretical underpinnings for human-computer interfaces. In this essay, we have discussed the promising application of human-computer interaction to achieve the highest levels of user-device interaction

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